

415 East Russell Street, Fayetteville, NC 28301 (910) 483-4696 (910) 483-0256 fax

JOB TITLE:	HVAC Installation Manager
REPORTS TO:	Owner

## **Key Duties and Responsibilities:**

- Plan, coordinate and direct the overall activities of the Install Department and maintain a work force consistent with business activity.
- Schedule and coordinate the project to control job costs thereby ensuring profitably, timely completion and maximum customer satisfaction.
- Communicate job information to proper personnel to allow for effective planning and execution of the project requirements.
- Manage and develop employees to create a positive work environment necessary to build a cohesive team.
- Develops a high performing team. Provides sufficient knowledge, skills, training, and information to achieve peak performance, continuous improvement, and a positive, productive work environment consistent with company goals and objectives.
- Completes employee reviews and sets goals/expectations for employee progressions. Makes recommendations for workforce planning by hiring when needed.
- Provides disciplinary action up-to and including terminations.
- Invests time with Dispatcher/Sales manager on a weekly basis to identify current and future workload, manpower needs/issues and current job status.
- Receives and reviews project specifications; plans projects with Sales Representative and Owner.
- Communicates job status and changes with customers, subcontractors in a clear and professional manner.
- Follows up with installers to ensure plans are properly followed and the best crews are assigned to each job.
- Maintains current standards of Blackwell Heating and Air for installation.
- Communicates and schedules the scope of work to installers; orders and ensures materials/equipment/subcontractors are delivered on time; permits/inspections/quality walk throughs are scheduled and completed.
- Attends job site meetings to ensure on-time job/project completion and reports any changes.
- Receives and processes job change orders and informs appropriate parties of changes.
- Immediately addresses and troubleshoots issues that arise during the installation process.
- Provides installers with assistance and additional equipment and materials as required.
- Follows defined installation procedures for HVAC/R equipment according to company instructions/policy, applicable building codes, and manufacturer installation instructions.
- Managers labor hours, materials, equipment and subcontractors to ensure cost control.
- Facilitates employee safety and ensures procedures are properly being followed striving with a goal of no accidents per calendar year.

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	<ul> <li>Maintains, reviews and stays abreast of latest industry equipment, knowledge and requirements.</li> <li>Ensures all paperwork is properly completed, included daily reports, job startups, and timecards.</li> <li>Creates training schedule to ensure applicable codes are continuously instructed.</li> </ul>
License:	EPA certified is a plus
	Valid NC Driver's License
	Ability to complete trainings as required
PHYSICAL	MUST be able to perform physical activities, such as, but not limited to, lifting equipment (up
REQUIREMENTS:	to 50lbs unassisted), bending, standing, crawling, climbing or walking. Must be able to safely
REQUIREMENTS.	use manual tools and power equipment common in the construction/HVAC industry. Must
	be able to handle hazardous materials safely and understand safe exposure to electrical
	hazards as well as environmental hazards.